

MGG S.r.l.

QUALITY POLICY

The quality policy of the company is focused on the pursuit of customer satisfaction, trust and loyalty and on full compliance with mandatory regulations/laws.

To achieve this, the company organization must commit to the achievement and maintenance of specific goals that, taken as a whole, must determine the achievement of the overall quality strategy.

In this context it must be considered as a fundamental means to guide MGG S.r.l. to improve its performance.

In order to make this possible, the quality policy is specifically addressed to the business aspects necessary to ensure its success and that is:

- to all business processes for which the types and levels of future improvements must be defined, identifying the risks and opportunities as well as the indicators suitable for their management;
- to customer satisfaction, defining the expected level and the actions to be taken to achieve it;
- to the Personnel of the company that, feeling part of a team aimed at the pursuit of business success, must find the most appropriate atmosphere and stimuli for its development, its security and its satisfaction;
- the expectations of the property in relation to the achievement of the desired level of return compared to the resources committed;
- to suppliers and commercial partners in order to achieve high levels of contributions and collaboration for common growth
- to the management of resources (financial, infrastructures, human and environmental) in order to guarantee an effective and continuous support for the growth and success of the company.

The management has chosen the conformity to the UNI EN ISO 9001 standard and the continuous improvement resulting from its application as a management tool to achieve the goals.

The General Management has the primary responsibility for the achievement of this objective, the preparation of the Quality Management System and the verification of its adequacy; it will draw up periodic reports on the state of the Quality Management System and the effectiveness of the achievement of the objectives; it will define new objectives for the following period.

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